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P.O. Box 711
Tucson, Arizona 85702

UniSourceEnergy
SERVICES



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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
January 30, 2012

Docket Control
Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007

Re: Notice of Filing – Customer Assistance Residential Energy Support (“CARES”) Reports
Docket Nos. E-04204A-04-0744 and G-04204A-04-0744, Decision No. 67434

Enclosed please find the semi-annual report for UNS Electric, Inc. and UNS Gas, Inc.’s (collectively “UES”), CARES Discount Program. In compliance with Decision No. 67434 (December 3, 2004), UES is hereby reporting on CARES program participation levels, as well as program cost recoveries and expenditures related to the CARES program deferral account balance for July through December 2011.

If you have any questions, please contact me at (520) 884-3680.

Sincerely,

Jessica Bryne
Regulatory Services

cc: Steve Olea, ACC
Julie McNeely-Kirwan, ACC
Compliance, ACC

Arizona Corporation Commission
DOCKETED

JAN 30 2012

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UNS Electric, Inc. CARES Discount Program - Summary of Total Program Expenses

July - December 2011

	Participation	kWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
July:	8938	9,605,161	\$64,033.42	\$7.16	\$1,349.95	\$0.00
August:	8622	10,746,268	\$69,414.34	\$8.05	\$3,371.83	\$75.00
September:	8080	9,606,698	\$61,597.57	\$7.62	\$4,371.25	\$4,098.24
October:	7721	6,018,044	\$55,949.74	\$7.25	\$6,773.34	\$783.12
November:	7346	4,592,451	\$50,403.22	\$6.86	\$7,027.42	\$4,297.56
December:	7047	3,587,381	\$49,406.07	\$7.01	\$2,486.85	\$0.00
Totals:	47,754	44,156,003	\$350,804.36	\$7.35	\$25,380.64	\$9,253.92

Total Discount and Expenses	Avg. Monthly Customer Participation	Avg. Discount
July - December 2011	July - December 2011	July - December 2011
\$385,438.92	7,959	\$48.43

UNS Electric, Inc. CARES Medical Discount Program - Summary of Program Discount and Count

July - December 2011

	Participation	kWh	Discount	Avg. Discount	Administrative Expenses	Marketing Expenses
July:	331	480,817	\$3,928.25	\$11.87	\$0.00	\$0.00
August:	331	565,915	\$4,393.38	\$13.27	\$0.00	\$0.00
September:	351	540,927	\$4,271.31	\$12.17	\$0.00	\$0.00
October:	344	365,714	\$4,493.46	\$13.06	\$0.00	\$0.00
November:	350	291,444	\$4,332.96	\$12.38	\$0.00	\$0.00
December:	371	389,427	\$4,736.18	\$12.77	\$0.00	\$0.00
Totals:	2,078	2,634,244	\$26,155.54	\$12.59	\$0.00	\$0.00

	Total Discount and Expenses July - December 2011	Avg. Monthly Customer Participation July - December 2011	Avg. Discount July - December 2011
Disconnections:	0	346	\$75.52

UNS Gas, Inc. CARES Discount Program - Summary of Total Program Expenses

July-December 2011

	Participation	Therms	Discount	Avg. Discount	Administration Expenses	Marketing Expenses
July:	9,842	-	\$0.00	\$0.00	\$1,654.56	\$0.00
August:	9,444	4	\$0.60	\$0.00	\$3,270.61	\$75.00
September:	9,025	-	\$0.00	\$0.00	\$3,043.13	\$6,582.45
October:	8,756	87	\$13.05	\$0.00	\$4,691.73	\$2,244.22
November:	8,641	335,590	\$48,976.95	\$5.67	\$5,923.52	\$20,150.04
December:	8,549	621,298	\$83,328.45	\$9.75	\$5,499.77	\$0.00
Totals:	54,257	956,979	\$132,319.05	\$2.44	\$24,083.32	\$29,051.71

Total Discount and Expenses	Avg. Monthly Customer Participation	Avg. Discount
July-December 2011	July-December 2011	July-December 2011
\$185,454.08	9,043	\$20.51